

Equal Lives' Monitoring Requirements

If Equal Lives is holding a Supported Account for you:

If Equal Lives is holding a supported account on your behalf and making payments for you they will send monitoring to Norfolk County Council. They will send copies of your four weekly statements and any other information necessary. In order for Equal Lives to complete monitoring for you, you need to provide them with any receipts, invoices and bills you want paying from your account.

Although Equal Lives monitor on your behalf, it is your responsibility to make sure you are using your money as agreed in your support plan. If you use this for things other than what was agreed you will be accountable for this to Norfolk County Council. This means you will be responsible for discussing with Norfolk County Council about any concerns they have and if they decide you have used it inappropriately they may decide to take action against you to reclaim the funds.

If you require further information or would like this factsheet in an alternative format you can contact us by calling: 01508 491210, by emailing: info@equallives.org.uk, or by writing to: Equal Lives, 15 Manor Farm Barns, Fox Road, Framingham Pigot, Norfolk, NR14 7PZ